

BlackBerry Comparison Chart

	BlackBerry® Service from your Wireless Provider	BlackBerry® Enterprise Server Express	Hosted BlackBerry® Services	BlackBerry® Enterprise Server
What it is	The service plan from your wireless provider that provides access to BlackBerry services like internet-based email (Yahoo®, Google®, Hotmail® etc.) Internet, Instant Messaging, Social Networking and BlackBerry App World™	Designed for small and large businesses that have an on-premises mail server. BlackBerry Enterprise Server Express is a low-cost and secure option for businesses that want to connect both corporate-liable and individual-liable BlackBerry smartphones to company email.	Designed for businesses that outsource their email infrastructure. Combines advanced security and BlackBerry smartphone features, but is managed by a BlackBerry® certified partner.	Designed to meet the mobile needs of enterprise and government organizations and includes advanced features such as high availability and supports premium add-on products.
Advantages	<ul style="list-style-type: none"> · Set up email in just a few easy steps · Wireless access to popular IM and Social Networking applications · BlackBerry® Browser · Customize your device -download apps from BlackBerry App World 	<ul style="list-style-type: none"> · Works with any Internet enabled BlackBerry data plan · Free software and CALs · Enables businesses to cost effectively expand the number of BlackBerry smatphone users while maintaining security and control over both corporate liable and individual-liable users · Installs directly on the existing email server* 	<ul style="list-style-type: none"> · No need to buy, install or manage server software or extra IT hardware · Predictable monthly costs 	<ul style="list-style-type: none"> · Provides the highest level of IT control and advanced functionality. · Offers the ability to add on products such as BlackBerry® Mobile Voice System.
Email Platforms Supported	POP3, IMAP, ISP, Outlook Web Access	Microsoft® Exchange, Windows® Small Business Server	Microsoft Exchange, IBM® Lotus® Domino®	Microsoft Exchange, IBM® Lotus® Domino®, Novell® GroupWise®
Number of BlackBerry Users Supported	Individual	Up to 75 users on the email server or 2000+ with dedicated server(s)	Unlimited	Able to support a large corporate user group (2,000+ per server)
Pricing to Get Started (USD)	BlackBerry data plan	Any Internet enabled BlackBerry data plan plus free BlackBerry Enterprise Server Express software and CALs.	Per user monthly hosting fee + BlackBerry enterprise data plan	\$3,999 MSRP for 20 users + BlackBerry enterprise data plan
Additional Price Per User (USD)	Data plan requirement only	Data plan requirement only	Ask your Hosted BlackBerry services provider	1 CAL - \$99 5 CAL - \$429 10 CAL - \$699 50 CAL - \$3,299 Larger CAL packs available
Wireless Email Synchronization	✓	✓	✓	✓
Wireless Calendar and Contacts Synchronization	Requires synchronization with the PC via cable	✓	✓	✓
Advanced Calendar Functionality	✗	✓	✓	✓
Instant Messaging Supported	Web-based (BlackBerry® Messenger, AIM®, Yahoo!® Messenger, Windows Live™ Messenger, Google Talk™ and ICQ®)	Web-based (BlackBerry Messenger, AIM, Yahoo! Messenger, Windows Live Messenger, Google Talk and ICQ)	Web-based (BlackBerry Messenger, AIM, Yahoo! Messenger, Windows Live Messenger, Google Talk and ICQ) and hosted enterprise	Web-based (BlackBerry Messenger, AIM, Yahoo! Messenger, Windows Live Messenger, Google Talk and ICQ) and enterprise (such as Microsoft Office Communicator)
Social Networking Supported	Web-based (like Facebook®, MySpace®)	Web-based (like Facebook, MySpace)	Web-based (like Facebook, MySpace) and hosted enterprise	Web-based (like Facebook, MySpace) and enterprise (such as IBM® Lotus® Connections)
Desk phone/PBX integration	✗	✗	✗	✓ (with BlackBerry Mobile Voice System)
Remote File Access	✗	✓	Contact your Hosted BlackBerry services provider for details	✓
Access to Intranet	✗	✓	Contact your Hosted BlackBerry services provider for details	✓
Attachment Viewing and Editing	✓	✓	✓	✓
Application Support	BlackBerry App World™ and web-based applications	BlackBerry App World, web-based applications & client-server business applications	BlackBerry App World, web-based applications & hosted business applications	BlackBerry App World, web-based applications & client-server business applications
Security	Level of security is dependent on your email source	Enterprise-grade with 35+ IT policies and data encryption AES 256 bit	Enterprise-grade with over 450 IT policies and data encryption AES 256 bit	Enterprise-grade with over 450 IT policies and data encryption AES 256 bit
Setup	Configured by the user using the device setup wizard	Can be installed on the existing mail server or on a dedicated server	Performed by hosted solution provider	Installed by IT onto a dedicated server
Manageability	BlackBerry® Desktop Manager on PC	Dynamic web-based console for easy policy and user management	Managed by hosted solution provider	Dynamic Web-based console for easy policy and user management
Premium IT Features	✗	✗	Contact your Hosted BlackBerry services provider for details	Includes high availability, monitoring and over 450 IT policies

* up to 75 users when installed directly on the mail server

Certain features outlined in this documentation require a minimum version of BlackBerry® Enterprise Server, BlackBerry® Desktop Software, and/or BlackBerry® Device Software. ©2010 Research In Motion Limited. All rights reserved. BlackBerry®, RIM®, Research In Motion®, SureType®, SurePress™ and related trademarks, names and logos are the property of Research In Motion Limited and are registered and/or used in the U.S. and countries around the world. AIM is a trademark of AOL LLC., Facebook is a trademark of Facebook, Inc., Google Talk is a trademark of Google Inc., ICQ is a trademark of AOL LLC., Microsoft is a trademark of Microsoft Corporation., Windows Live is a trademark of Microsoft Corporation., Yahoo! is a trademark of Yahoo! Inc. All other trademarks are the property of their respective owners. Check with your service provider for roaming arrangements, service plans and supported features and services. Certain features outlined in this document require BlackBerry Enterprise Server v4.1.5, BlackBerry® Desktop Manager and/or BlackBerry Device Software v4.5. RIM assumes no obligations or liability and makes no representation, warranty, endorsement or guarantee in relation to any aspect of any third party products or services.

